From:

Angela Kang <angela@ring.com>

Sent:

Thursday, June 20, 2019 11:39 AM

To:

Ernesto Pinedo; Sarah Camacho

Cc:

Henry Martin

Subject:

National Night Out - Chula Vista PD

#### Warning: External Email

Hi Ernie, Sarah,

Thank you for giving us an opportunity to represent Ring at Chula Vista's NNO. We would be honored to have a presence there.

Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in other ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.

Please fill out the form <u>here</u> and we will ship you the materials. Please email me if you'd like me to ship the donation device to a different address.

Thank you,

### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Thursday, June 27, 2019 1:32 PM

To:

Ernesto Pinedo

Cc:

Sarah Camacho; Henry Martin

Subject:

Re: Pre-Onboarding Call Recap

Warning: External

**Email** 

Sounds great, thank you!

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative dates soon.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Angela Kang <angela@ring.com> Sent: Wednesday, June 26, 2019 4:35 PM To: Ernesto Pinedo <epinedo@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org> Cc: Henry Martin <hmartin@chulavistapd.org> Subject: Re: Pre-Onboarding Call Recap</hmartin@chulavistapd.org></scamacho@chulavistapd.org></epinedo@chulavistapd.org></angela@ring.com>
Warning: External Email Hi Ernie, Sarah,
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- 1. 45 min Stakeholders Webinar: This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?
  - a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
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  - d) Crime analysts
  - e) Road Patrol Officers

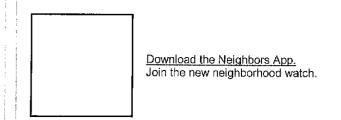
On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.

2. 45-60 min In person Training: After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?

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a) Law Enforcement User List: Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?
b) Beats Map: If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.
c) Browser Compatibility: Reminder to use <u>Chrome</u> or Firefox.
Please reach out if you have any questions.
Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987
1523 26th St

1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, July 2, 2019 1:47 PM

To:

**Ernesto Pinedo** 

Subject:

Re: Pre-Onboarding Call Recap

**Attachments:** 

Modesto PD Welcome Message (1).jpg

Warning: External Email

Hi Ernie,

7/11 @ 10am would work great. I will send you an invitation that you could forward on. Would you mind sending me the emails/names/titles of the stakeholders so I can add them to the Portal?

Also, is the in app announcement okay for us to publish out letting your users know that CVPD has joined their platform?

Thank you,

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On Tue, Jul 2, 2019 at 1:00 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hello Angela,

Are you available for the webinar on 7/9 or 7/11 @ 10 am?

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

## epinedo@chulavistapd.org

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To: Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a>

Cc: Sarah Camacho < scamacho@chulavistapd.org >; Henry Martin < HMartin@chulavistapd.org >

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epinedo@chulavistapd.org

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Please reach out if you have any questions.

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From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, July 2, 2019 2:32 PM

To:

Ernesto Pinedo

Subject:

Re: Pre-Onboarding Call Recap

Warning: External Email

Well noted and understood on all of those aspects.

On Tue, Jul 2, 2019 at 2:27 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

I am still gathering the names of those attending. I will send their info soon. The in app announcement should be fine however; I would like to wait until we get trained because the minute citizens know we are on board, they will start asking questions. I want my folks to be ready.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

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AND THE PROPERTY OF THE PROPER	Download the Neighbors App.  Join the new neighborhood watch.
***************************************	
Th	ank you,
Pa an	ngela Kang rtner Success Manager gela@ring.com 5-274-5987
elleste	

1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Monday, July 8, 2019 11:40 AM

To:

Ernesto Pinedo; Sarah Camacho

Cc:

Henry Martin

Subject:

Re: National Night Out - Chula Vista PD

Warning: External Email

Hi Sarah, Ernie,

Were you successful in completing the NNO form?

Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

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1523 26th St. Santa Monica, CA 90404 www.ring.com



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Monday, July 8, 2019 11:40 AM Ernesto Pinedo; Sarah Camacho

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1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

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Sent:

Tuesday, July 9, 2019 9:42 AM

To:

Ernesto Pinedo

Cc:

Sarah Camacho; Henry Martin

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Re: National Night Out - Chula Vista PD

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Community Policing Unit

Chula Vista Police Department

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Chula Vista, CA 91910

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1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Wednesday, July 10, 2019 1:19 PM

To:

Ernesto Pinedo

Subject:

Re: National Night Out - Chula Vista PD

Warning: External Email

Hi Ernie,

Great speaking with you as well. The Tuesday July 16th at 8am would work for me to have a second webinar. Noted this will be with mostly investigators. I will stick to the 30 min max time.

Thank you,

## Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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On Wed, Jul 10, 2019 at 1:16 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Angela,

It was great speaking to you. I made one mistake with the second date, its actually Tuesday, July 16 at 8 am. This will be a meeting with most investigators, so I believe it will be beneficial to keep the normal webinar information. Let me know if you are able to complete webinar on 7/16.

Sergeant Ernie Pinedo

Community Policing Unit

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315 Fourth Avenue

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To: Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> Subject: Re: National Night Out - Chula Vista PD



Hi Ernie,

Yes, I can call you now if you're free. I'm available the rest of the day.

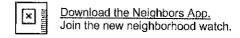
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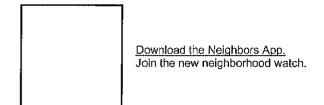
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1523 26th	
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Subject:

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Thank you,

### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



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On Wed, Jul 10, 2019 at 1:23 PM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> wrote:

Awesome, Thanks!

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

## epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Wednesday, July 10, 2019 1:19 PM

To: Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> Subject: Re: National Night Out - Chula Vista PD



Hi Ernie,

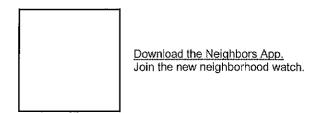
Great speaking with you as well. The Tuesday July 16th at 8am would work for me to have a second webinar. Noted this will be with mostly investigators. I will stick to the 30 min max time.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987

1523 26th St. Santa Monica, CA 90404 www.ring.com



On Wed, Jul 10, 2019 at 1:16 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Angela,

It was great speaking to you. I made one mistake with the second date, its actually Tuesday, July 16 at 8 am. This will be a meeting with most investigators, so I believe it will be beneficial to keep the normal webinar information. Let me know if you are able to complete webinar on 7/16.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Wednesday, July 10, 2019 12:40 PM

**To:** Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>> **Subject:** Re: National Night Out - Chula Vista PD

Warning: External Email	Hi Ernie,
Yes, I can	call you now if you're free. I'm available the rest of the day.
Thank you	1,
Angela	Kang
Partner Sui angela@rir 425-274-59	

1523 26th St. Santa Monica, CA 90404 www.ring.com



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On Wed, Jul 10, 2019 at 11:39 AM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> wrote:

Hello Angela,

Are you available for a call?

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Tuesday, July 9, 2019 9:42 AM

To: Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a>>

**Cc:** Sarah Camacho < <a href="mailto:scamacho@chulavistapd.org">scamacho@chulavistapd.org</a>>; Henry Martin <a href="mailto:HMartin@chulavistapd.org">HMartin@chulavistapd.org</a>>

Subject: Re: National Night Out - Chula Vista PD

Warning: External Email

Certainly, will look forward to the user list. Also, I will send over donation devices to the below address to your attn.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

	Thank you,
	Angela Kang
	Partner Success Manager angela@ring.com 425-274-5987
	1523 26th St. Santa Monica, CA 90404 www.ring.com
	Download the Neighbors App.  Join the new neighborhood watch.
	On Tue, Jul 9, 2019 at 8:09 AM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> > wrote:
WASHINGTON PARTICULAR TO LOCATE TO LANGE TO LANG	Good morning Angela,
ANTHONOUS TO STREET THE STREET THE STREET	I will complete the form today. I will also send you the names of those attending the webinar by the end of

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Angela Kang <angela@ring.com> Sent: Monday, July 8, 2019 11:40 AM To: Ernesto Pinedo <a href="mailto:Epinedo@chulavistapd.org">Epinedo@chulavistapd.org</a>; Sarah Camacho <a href="mailto:scamacho@chulavistapd.org">scamacho@chulavistapd.org</a> Cc: Henry Martin <a href="mailto:HMartin@chulavistapd.org">HMartin@chulavistapd.org</a> Subject: Re: National Night Out - Chula Vista PD</angela@ring.com>
derning:  ternal  mail  Hi Sarah, Ernie,
Were you successful in completing the NNO form?
Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?
Thank you,
Angela Kang
Partner Success Manager

angela@ring.com 425-274-5987

AND CONTINUES OF THE PROPERTY OF THE CONTINUES OF T	
1523 26th St. Santa Monica, CA 90404 www.ring.com	
Download the Neighbors App.  Join the new neighborhood watch.	
On Thu, Jun 20, 2019 at 11:39 AM Angela Kang < <u>angela@ring.com</u> > wrote:	
Hi Ernie, Sarah,	
Thank you for giving us an opportunity to represent Ring at Chula Vista's NNO. We would be honored to hav presence there.	'e a
Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in o ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.	ther
Please fill out the form <u>here</u> and we will ship you the materials. Please email me if you'd like me to ship the donation device to a different address.	
Thank you,	
Angela Kang	

Partner Success Manager angela@ring.com 425-274-5987
1523 26th St.
Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.  Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, July 11, 2019 9:28 AM

To:

Ernesto Pinedo

Subject:

Re: One more addition to the list

Warning: External Email

Certainly! I'll be on the line to test it out myself.

On Thu, Jul 11, 2019 at 9:26 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hello again,

There was one more addition to the list. Also, is it possible to log on to the webinar about 20 minutes prior to make sure the audio on our end is good to go?

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 12, 2019 3:00 PM

To:

Ernesto Pinedo

Subject:

Re: In person onboarding date

Warning: External Email

Hi Ernie,

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,

Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31st and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Friday, July 12, 2019 11:33 AM

To: Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a>>

Subject: In person onboarding date

Warning: External Email Hi Ernie,
Do you think Wednesday, July 31st would work for me to go on site to do the training?
Thanks,
Angela
<del></del>
Thank you,
Angela Kang
Partner Success Manager
<u>angela@ring.com</u> 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 12, 2019 4:48 PM

To:

Ernesto Pinedo

Subject:

Re: In person onboarding date

Warning: External Email

There is a mandatory team meeting that July 24-25. How does your August 7 Wednesday look?

On Fri, Jul 12, 2019 at 3:38 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Friday, July 12, 2019 3:00 PM

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: In person onboarding date

Warning: External Email

Hi Ernie,

Do you think Wednesday, July 31st would work for me to go on site to do the training?
Thanks,
Angela
<del></del>
<del></del>
Thank you,
Angela Kang
Augela Naug
Partner Success Manager angela@ring.com
425-274-5987
1523 26th St. Santa Monica, CA 90404
www.ring.com
Download the Neighbors App. Join the new neighborhood watch.

# Angela Kang Partner Success Manager angela@ring.com 425-274-5987 1523 26th St. Santa Monica, CA 90404 www.ring.com <u>Download the Neighbors App.</u> Join the new neighborhood watch. Thank you, Angela Kang Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com

From:

Angela Kang <angela@ring.com>

Sent:

Monday, July 15, 2019 9:04 PM

To:

Ernesto Pinedo; Sarah Camacho

Subject:

Webinar #2 reschedule

Warning: External Email

Hi Ernie, Sarah,

I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.

Thank you and apologize for the last moment's cancellation.

Angela

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



From: Ernesto Pinedo <epinedo@chulavistapd.org> Sent: Monday, July 15, 2019 9:39 PM To: Angela Kang Subject: Re: Webinar #2 reschedule  No worries Sarah. Family is always first!  Sergeant Ernie Pinedo Community Policing Unit</epinedo@chulavistapd.org>	
Sent: Monday, July 15, 2019 9:39 PM  To: Angela Kang  Subject: Re: Webinar #2 reschedule  No worries Sarah. Family is always first!  Sergeant Ernie Pinedo	
Subject: Re: Webinar #2 reschedule  No worries Sarah. Family is always first!  Sergeant Ernie Pinedo	
No worries Sarah. Family is always first!  Sergeant Ernie Pinedo	
Sergeant Ernie Pinedo	
	····-
Chula Vista Police Department	
315 Fourth Avenue	
Chula Vista, CA 91910	
Desk: (619) 476-2453	
Epinedo@chulavistapd.org	
Original message	
From: Angela Kang <angela@ring.com></angela@ring.com>	
Date: 7/15/19 21:01 (GMT-08:00)	
To: Ernesto Pinedo <epinedo@chulavistapd.org>, Sarah Camacho <scamacho@chulavistapd.org></scamacho@chulavistapd.org></epinedo@chulavistapd.org>	
Subject: Webinar #2 reschedule	
Warning: External	
Email Hi Ernie, Sarah,	
I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught	
and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we	place
do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.	picase
Thank you and apologize for the last moment's cancellation.	
Angela	
<del></del>	
Thank you,	
Angela Kang	
Partner Success Manager angela@ring.com	



1523 26th St. Santa Monica, CA 90404 www.ring.com



Angela Kang

Kathleen Viveros	
From: Sent:	Angela Kang <angela@ring.com> Monday, July 15, 2019 9:45 PM</angela@ring.com>
То:	Ernesto Pinedo
Subject:	Re: Webinar #2 reschedule
Warning: External Email Thank you work.	so much for understanding. Please let me know if any of those dates for the webinar #2 will
On Mon, Jul 15, 2019 at No worries Sarah. Fam	9:43 PM Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u> > wrote: ily is always first!
Sergeant Ernie Pinedo Community Policing Ur Chula Vista Police Depa	
315 Fourth Avenue Chula Vista, CA 91910	
Desk: (619) 476-2453 Epinedo@chulavistapd	org
Original message From: Angela Kang < <u>ang</u> Date: 7/15/19 21:01 (G To: Ernesto Pinedo < <u>EP</u> Subject: Webinar #2 res	gela@ring.com> MT-08:00) inedo@chulavistapd.org>, Sarah Camacho < <u>scamacho@chulavistapd</u> .org>
Warning: External Email I'm sorry, but I will need	to reschedule the webinar tomr at 8am. My little boy caught
do the webinar on July 2	daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please 23 Tuesday morning instead? If not I am free all July 25 Thursday.
Thank you and apologize	e for the last moment's cancellation.
Angela 	
Thank you,	

Partner Success Manager angela@ring com 425-274-5937



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



X

From:

Ernesto Pinedo < EPinedo@chulavistapd.org >

Sent:

Monday, July 15, 2019 9:57 PM

To:

Angela Kang

Subject:

Re: Webinar #2 reschedule

Sorry for calling you Sarah. I meant Angela.

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com> Date: 7/15/19 21:41 (GMT-08:00)

To: Ernesto Pinedo < EPinedo @chulavistapd.org>

Subject: Re: Webinar #2 reschedule

Warning: External Email

Thank you so much for understanding. Please let me know if any of those dates for the webinar #2 will work.

On Mon, Jul 15, 2019 at 9:43 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote: No worries Sarah. Family is always first!

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
Epinedo@chulavistapd.org

----- Original message ----

From: Angela Kang <angela@ring.com>
Date: 7/15/19 21:01 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org >, Sarah Camacho < scamacho@chulavistapd.org >

Subject: Webinar #2 reschedule

Warning: External Email

Hi Ernie, Sarah,

I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught the and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.

Thank you and apologize for the last moment's cancellation.

Angela

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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Join the new neighborhood watch.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com

From:

Angela Kang <angela@ring.com>

Sent:

Monday, July 15, 2019 10:03 PM

To:

Ernesto Pinedo

Subject:

Re: Webinar #2 reschedule

Warning: External Email

Haha no worries, Bert. (JK, Ernie)

On Mon, Jul 15, 2019 at 10:01 PM Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>> wrote: Sorry for calling you Sarah. I meant Angela.

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>
Date: 7/15/19 21:41 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: Webinar #2 reschedule

Warning: External Email

Thank you so much for understanding. Please let me know if any of those dates for the webinar #2 will work.

On Mon, Jul 15, 2019 at 9:43 PM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> wrote: No worries Sarah. Family is always first!

Sergeant Ernie Pinedo

Community Policing Unit Chula Vista Police Department 315 Fourth Avenue Chula Vista, CA 91910 Desk: (619) 476-2453

Epinedo@chulavistapd.org

----- Original message ------

From: Angela Kang <angela@ring.com>
Date: 7/15/19 21:01 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org >, Sarah Camacho < scamacho@chulavistapd.org >

Subject: Webinar #2 reschedule

Warning: External Email

Hi Ernie, Sarah,

I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught the and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.

Thank you and apologize for the last moment's cancellation.

Angela

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



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Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, July 16, 2019 1:23 PM

To:

Ernesto Pinedo

Subject:

Re: In person onboarding date

Warning: External

Email

Wonderful, thanks Ernie! I'll get everything prepared for the 7/26. Do you plan to do any press release beyond that in app courtesy message that Ring sends out to your communities users that CVPD has joined the platform? If so let me know so I could get your connected with our PR person. All PR needs to get approval from our PR team to ensure messaging is aligned.

On Tue, Jul 16, 2019 at 7:31 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

7/26 will work.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Monday, July 15, 2019 11:40 AM

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: In person onboarding date

Warning: External Email

Hi Ernie,

How about Friday, July 26th? I can do multiple sessions that day if it will help to accommodate those with schedu conflicts.	ıle
Thank you,	
Angela Kang	
Partner Success Manager angela@ring.com 425-274-5987	
1523 26th St. Santa Monica, CA 90404 www.ring.com	
Download the Neighbors App.  Join the new neighborhood watch.	
On Fri. Jul 12, 2019 at 5:09 PM Frnesto Pinedo <fpinedo@chulavistand.org> wrote:</fpinedo@chulavistand.org>	

We are hosting national night out on 8/6 and want to make the unveiling city wide on that day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>

Date: 7/12/19 16:47 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org >

Subject: Re: In person onboarding date

Warning: External Email

There is a mandatory team meeting that July 24-25. How does your August 7 Wednesday look?

On Fri, Jul 12, 2019 at 3:38 PM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> wrote:

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Angela Kang <angela@ring.com> Sent: Friday, July 12, 2019 3:00 PM To: Ernesto Pinedo <epinedo@chulavistapd.org> Subject: Re: In person onboarding date</epinedo@chulavistapd.org></angela@ring.com>
Warning: External Email Hi Ernie,
Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.
Thanks,
Angela
On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u> > wrote:
Hì Angela,
Unfortunately, I will be in training all day on July 31 <sup>st</sup> and won't be available. I'm available on 7/25 all day.
Sergeant Ernie Pinedo

Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Angela Kang <angela@ring.com> Sent: Friday, July 12, 2019 11:33 AM To: Ernesto Pinedo &lt; Finedo@chulavistapd.org&gt; Subject: In person onboarding date</angela@ring.com>
darning: external mail  Hi Ernie,
Do you think Wednesday, July 31st would work for me to go on site to do the training?
Thanks,
Angela
<del></del>
Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987

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		1523 26th St. Santa Monica, CA 90404 www.ring.com	
Download the N Join the new ne	<u>leighbors App.</u> ighborhood watch.		·
Thank you,			
Angela Kang			
Partner Success Manager angela@ring.com 425-274-5987	DOMAN BUT STATE OF THE STATE OF		
1523 26th St. Santa Monica, CA 90404 www.ring.com			

	<u>Download the Neighbors App.</u> Join the new neighborhood watch.
Thank you,	
Angela Kang	
Partner Success Man angela@ring.com 425-274-5987	ager
1523 26th St. Santa Monica, CA 90- www.ring.com	404
	Download the Neighbors App. Join the new neighborhood watch.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 19, 2019 11:21 AM

To:

Ernesto Pinedo

Subject:

Re: In person onboarding date

Warning: External Email

Hi Ernie,

Absolutely, here you are:

- PR beyond just the in app announcement I will send you a separate email introducing you to our PR colleague to work with
- Here are the suggested times for the sessions as I will drive down from Santa Monica early that morning. Feel
  free to suggest another time if you need.
  - o Suggested time for session #1: 10-11am
  - Suggested time for session #2: 11:30-12:30pm
- CVPD may use the discount code **NBchulavista** to get \$50 off products purchased on <u>ring.com</u> using their government email address when checking out. Often times there are sales events and you can use the discount code to stack the \$50 off.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Thu, Jul 18, 2019 at 4:11 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hello Angela,

Yes we plan to send out information via the major social sites to inform citizens about CVPD's partnership with Ring. What time will you be down in Chula Vista? Also, I received the items you sent, thank you for that. Since only citizens will be eligible for the items you sent, CVPD employees are asking if there is an opportunity for them to purchase Ring products at a discounted price? Let me know if you have any questions.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Tuesday, July 16, 2019 1:23 PM

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: In person onboarding date

Warning: External

Wonderful, thanks Ernie! I'll get everything prepared for the 7/26. Do you plan to do any press release beyond that in app courtesy message that Ring sends out to your communities users that CVPD has joined the platform? If so let me know so I could get your connected with our PR person. All PR needs to get approval from our PR team to ensure messaging is aligned.

On Tue, Jul 16, 2019 at 7:31 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

7/26 will work.

Sergeant Ernie Pinedo Community Policing Unit Chula Vista Police Department 315 Fourth Avenue Chula Vista, CA 91910 Desk: (619) 476-2453 epinedo@chulavistapd.org From: Angela Kang <angela@ring.com> Sent: Monday, July 15, 2019 11:40 AM To: Ernesto Pinedo < EPinedo@chulavistapd.org> Subject: Re: In person onboarding date Warning: **External** Hi Ernie, Email How about Friday, July 26th? I can do multiple sessions that day if it will help to accommodate those with schedule conflicts. Thank you, Angela Kang

Partner Success Manager angela@ring.com 425-274-5987

1523 26th St. Santa Monica, CA 90404 www.ring.com		
Download the Neighbors App.  Join the new neighborhood watch.		
On Fri, Jul 12, 2019 at 5:09 PM Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u> > wrote: We are hosting national night out on 8/6 and want to make the unveiling city wide on that day.		
Sergeant Ernie Pinedo		
Community Policing Unit		
Chula Vista Police Department		
315 Fourth Avenue		
Chula Vista, CA 91910		
Desk: (619) 476-2453		
Epinedo@chulavistapd.org		

----- Original message ------

From: Angela Kang <angela@ring.com>

Date: 7/12/19 16:47 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: In person onboarding date

# Warning: External Email

There is a mandatory team meeting that July 24-25. How does your August 7 Wednesday look?

On Fri, Jul 12, 2019 at 3:38 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Friday, July 12, 2019 3:00 PM

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Re: In person onboarding date

Warning:	
External	
Email	Hi Ernie

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,

Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31st and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Friday, July 12, 2019 11:33 AM

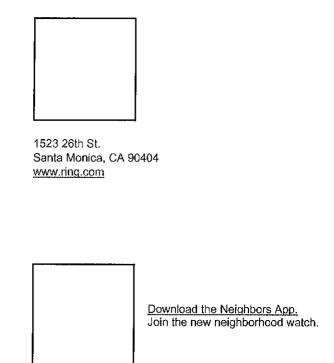
	To: Ernesto Pinedo < EPinedo@chulavistapd.org > Subject: In person onboarding date
	Warning: External Email Hi Ernie,
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	Thank you,
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от дей в при в при	

1523 26th St. Santa Monica, CA 90404 www.ring.com

	<u>Download the Neighbors App.</u> Join the new neighborhood watch.
Thank you,	
Angela Kang	
Partner Success Mana angela@ring.com 425-274-5987	ager
1523 26th St. Santa Monica, CA 904 www.ring.com	<u>104</u>
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Thank you,

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Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.  Join the new neighborhood watch.
Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987



From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 19, 2019 11:25 AM

To:

**Ernesto Pinedo** 

Subject:

Re: In person onboarding date

# Warning: External Email

Sorry, I had a typo. Please see below for the correct discount code.

Thank you,

### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

On Fri, Jul 19, 2019 at 11:21 AM Angela Kang <a href="mailto:angela@ring.com">angela@ring.com</a> wrote: Hi Ernie,

Absolutely, here you are:

- PR beyond just the in app announcement I will send you a separate email introducing you to our PR colleague to work with
- Here are the suggested times for the sessions as I will drive down from Santa Monica early that morning. Feel free to suggest another time if you need.
  - o Suggested time for session #1: 10-11am
  - o Suggested time for session #2: 11:30-12:30pm

<ul> <li>CVPD may use the discount code to get \$50 off products purchased on <u>ring.com</u> using their government email address when checking out. Often times there are sales events and you can use the discount code to stack the \$50 off.</li> </ul>
Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987
· · · · · · · · · · · · · · · · · · ·
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.  Join the new neighborhood watch.
On Thu, Jul 18, 2019 at 4:11 PM Ernesto Pinedo < <a href="mailto:EPinedo@chulavistapd.org">EPinedo@chulavistapd.org</a> wrote:
Heilo Angela,
Yes we plan to send out information via the major social sites to inform citizens about CVPD's partnership with Ring. What time will you be down in Chula Vista? Also, I received the items you sent, thank you for that. Since only citizens will be eligible for the items you sent, CVPD employees are asking if there is an opportunity for them to purchase Ring products at a discounted price? Let me know if you have any questions.
Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

# epinedo@chulavistapd.org

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Subject: Re: In person onboarding date

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Partner Success Manager angela@ring.com 425-274-5987  1523 26th St. Santa Monica, CA 90404 www.ring.com	

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Sergeant Ernie Pinedo

**Community Policing Unit** 

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

Epinedo@chulavistapd.org

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Date: 7/12/19 16:47 (GMT-08:00)

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

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1523 26th St. Santa Monica, CA 90404 www.ring.com
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Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com

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Thank you,			
Angela Kang			
Partner Success Manager angela@ring.com 425-274-5987			
1523 26th St. Santa Monica, CA 90 www.ring.com	404		
	Download the Neighbors App.  Join the new neighborhood watch.		

From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 19, 2019 2:44 PM

To:

Ernesto Pinedo

Cc:

Sarah Camacho; Media; Morgan Culbertson

Subject:

PR Intro + Materials - Chula Vista PD (CA)

Attachments:

Key Talking Points\_Neighbors & LE Partnership Announcement\_5.6.19.docx; Reactive Q&A\_INTERNAL copy.docx; Social Media Announcement\_APPROVED TEMPLATES\_5.6.19.docx; Neighbors Logo.png; Neighbors\_Logo.jpg; Neighbors\_App\_Image.jpg

Warning: External Email

Hi Ernie,

Thank you for expressing interest in doing a press release to announce Chula Vista PD's partnership with Ring. All press release materials will need to be approved by our Ring PR team prior to publishing so please submit all your drafts to <a href="Media@ring.com">Media@ring.com</a>. I have copied that email here.

First announcement item to note is the In-App message that Ring will send out as a courtesy message to users in your jurisdiction so that they are aware that CVPD will join the conversation. Please confirm the attached example is approved. (It will be updated to state your agency name)

Beyond the In-App message, I have attached additional press release materials you could use.

- Press Release Template: Template with standard messaging for you to update and send as a draft to <a href="Media@ring.com">Media@ring.com</a> so our PR team can review and approve before your team distributes via local press list, Dept. website, social media pages & any other preferred channels.
- Sample Social Media Posts: Sample content for posting the initial announcement via Facebook, Twitter, Nextdoor & any other social channels in tandem with the press release.
- Talking Points & Reactive Q&A: Basic talking points and answers to commonly asked questions for agency representatives to use when speaking about the Neighbors app and our partnership with the press/public.
- Neighbors App Logo & Imagery: High-res versions of the Neighbors app logo and other contextual images to incorporate with PR materials as needed.

The Neighbors App download link and simple text info below should be included in the announcement so that residents can download the app:

**Download Link:** <u>http://download.ring.com/</u>chulavista

Simple Text Info: Or, simply text 'chulavistaca' to 555888 from your smartphone. (not case sensitive)

Let us know if you have any questions.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, July 25, 2019 9:39 AM

To:

**Ernesto Pinedo** 

Subject:

On Site training tomorrow

# Warning: External Email

Hi Ernie,

I will see you tomorrow for the below sessions. I'd like to get there earlier to set up so I will be there around 9am if that's okay.

• Session #1: 10-11am

• Session #2: 11:30-12:30pm

Can you please reconfirm below is the correct address and that there is parking available? I will ask for you when I arrive at the front desk.

315 4th Ave Chula Vista, CA 91910

Also, are you and Sarah available for lunch (or coffee break if time is tight for you) after the sessions? I'd like to take you out if you're free. Feel free to invite others if you'd like.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, July 25, 2019 3:13 PM

To:

Ernesto Pinedo

Subject:

Re: On Site training tomorrow

Warning: External **Email** 

Fantastic, see you tomr Ernie!

On Thu, Jul 25, 2019 at 1:57 PM Ernesto Pinedo < FPinedo@chulavistapd.org > wrote:

Hello Angela,

Yes you are fine if you show up at 9 am. The address is correct and we can certainly go and have lunch afterwards.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

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#### 315 4th Ave

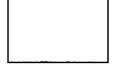
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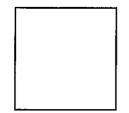
Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Hello Angela,

From: Angela Kang <angela@ring.com> Sent: Thursday, July 25, 2019 10:07 PM Ernesto Pinedo To: Cc: Sarah Camacho Subject: Re: Pre-Onboarding Call Recap Warning: **External** Hi Ernie, **Email** Just wanted to check in on the beats or assigned areas for Chula Vista PD and make sure you don't see a need for this? b) Beats Map: If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category. Thank you, Angela Kang Partner Success Manager angela@ring.com 425-274-5987 1523 26th St. Santa Monica, CA 90404 www.ring.com Download the Neighbors App. Join the new neighborhood watch. On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

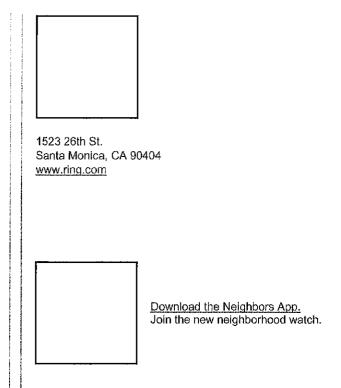
I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. will respond with the tentative dates soon.
Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
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Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Angela Kang <angela@ring.com> Sent: Wednesday, June 26, 2019 4:35 PM To: Ernesto Pinedo <epinedo@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org> Cc: Henry Martin <hmartin@chulavistapd.org> Subject: Re: Pre-Onboarding Call Recap</hmartin@chulavistapd.org></scamacho@chulavistapd.org></epinedo@chulavistapd.org></angela@ring.com>
Warning: External Email Hi Ernie, Sarah,
I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakeholders webinar.
Thank you,
Angela Kang

Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.
Join the new neighborhood watch.
On Thu, Jun 20, 2019 at 11:18 AM Angela Kang < angela@ring.com > wrote:
Hi Ernie, Sarah,
1. 45 min Stakeholders Webinar: This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?
a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
b) PIO/Social Media Committee
c) Investigations/detectives

d) Crime analysts
e) Road Patrol Officers
On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.
2. 45-60 min In person Training: After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?
3. Portal Setup
a) Law Enforcement User List: Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?
b) Beats Map: If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.
c) Browser Compatibility: Reminder to use <u>Chrome</u> or Firefox.
Please reach out if you have any questions.
Thank you,
Angela Kang

Partner Success Manager

angela@ring.com 425-274-5987



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X

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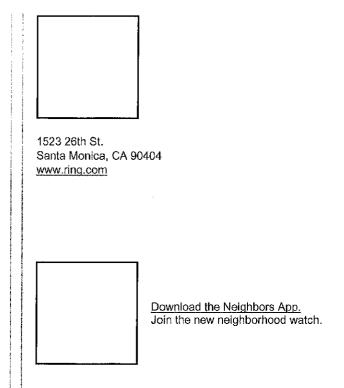
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Hi Ernie, Sarah,
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3. Portal Setup
a) Law Enforcement User List: Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?
b) Beats Map: If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.
c) Browser Compatibility: Reminder to use <u>Chrome</u> or Firefox.
Please reach out if you have any questions.
Thank you,
Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 26, 2019 8:52 AM

To:

Ernesto Pinedo Sarah Camacho

Cc: Subject:

Re: Pre-Onboarding Call Recap

Warning: External Email

Sounds good, thanks Ernie.

I am at the Starbucks 5 mins from your station. I'll Work on some emails here and make my way over there by 9:15am. See you soon!

On Fri, Jul 26, 2019 at 7:07 AM Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>> wrote:

I mentioned it to those who attended the webinar and they did not give a respond. If need be, they can change it later.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Thursday, July 25, 2019 10:07 PM

**To:** Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>> **Cc:** Sarah Camacho < <u>scamacho@chulavistapd.org</u>>

Subject: Re: Pre-Onboarding Call Recap

Warning: External Email	Hi Ernie,
-------------------------------	-----------

Just wanted to check in on the beats or assigned areas for Chula Vista PD and make sure you don't see a need for this?

b) Beats Map: If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

Thank you,

Angela Kang

Partner Success Manager

angela@ring.com

425-274-5987

1523 26th St. Santa Monica, CA 90404 www.ring.com

Download the Neighbors App.
Join the new neighborhood watch.

On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative\_dates soon.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Wednesday, June 26, 2019 4:35 PM

To: Ernesto Pinedo < EPinedo@chulavistapd.org >; Sarah Camacho < scamacho@chulavistapd.org >

Cc: Henry Martin < HMartin@chulavistapd.org>

Subject: Re: Pre-Onboarding Call Recap

Warning: External Email

Hi Ernie, Sarah,

I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakehold webinar.
Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.
Join the new neighborhood watch.
On Thu, Jun 20, 2019 at 11:18 AM Angela Kang < <u>angela@ring.com</u> > wrote:
Hi Ernie, Sarah,
Very nice speaking with you today! Below is a recap of what we spoke on and the few action items I n

the Ring Porta reps from each	<b>keholders Webinar:</b> This is me "training the trainers" to get the stakeholders to understand al so they can determine the best way to roll out the tool within their units. We suggest that 1-2 h group below attend this webinar as they will be the go-to person if anyone within their units is. Can you please suggest a few dates/times within the next week?
a) Comr HOA ne	munity Outreach: Community Service Officer/Community resource officer, those who attend ighborhood watch meetings
b) PIO/S	Social Media Committee
c) Invest	tigations/detectives
d) Crime	e analysts
e) Road	Patrol Officers
On the day of th has joined Porta	ne webinar, we will push out an in app welcome message letting users in your area know that CVPD al. Attached an example for your reference.
<b>2. 45-60 min l</b> i later to train the webinar takes	n person Training: After the stakeholders webinar, I will go out in person to CVPD ~2 weeks be rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder place?
3. Portal Setu	p
	Enforcement User List: Can you please fill out the attached spreadsheet for everyone that should ess to Portal and send to me before the in person training?
please so don't see	<b>Map:</b> If you decide that assigning each user to a beat/assigned area would be appropriate, end over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you a the need at this time, we can just assign each user to the entire jurisdiction by default and receive email alerts whenever a "Neighbor" posts anything in the crime category.
c) Brows	ser Compatibility: Reminder to use <u>Chrome</u> or Firefox.

Please reach out if you have any questions.

Thank you,
Angela Kang
Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.  Join the new neighborhood watch.
Γhank you,
Angela Kang Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com Download the Neighbors App.

Join the new neighborhood watch.

From:

Don Redmond < DRedmond@chulavistapd.org >

Sent:

Friday, July 19, 2019 12:32 PM

To:

Ring

Subject:

Automatic reply: Visit Ring at Booth 616 in Phoenix!

I am currently out-of-the-office until Tuesday, July 29th. For Dispatch related issues, please contact PDS David Willson at dwillson@chulavistapd.org. For Jail related matters, please contact Sgt. Chaz Siangco at csiangco@chulavistapd.org.

From:

David Oyos < DOyos@chulavistapd.org>

Sent:

Friday, July 26, 2019 3:18 PM

To:

Ring Team

Subject:

Automatic reply: You've been invited to join Ring Neighbors Portal

Thank you for your email. I will be out of the office until Wednesday July 31, 2019. I will not have access to email during this time. If you require an immediate response, please email A/Sergeant S. Sharpe at ssharpe@chulavistapd.org.

From:

Roxana Kennedy <rkennedy@chulavistapd.org>

Sent:

Wednesday, August 21, 2019 5:03 AM

To:

Ring Team

Subject:

Automatic reply: You're Invited to Ring's Party at IACP

Sorry I missed you...I am currently out of the country and will not return until Monday, August 26, 2019. If you need immediate assistance please contact **Acting Chief Vern Sallee (619) 691-5218.** 

Thank you for your patience,

Rox

Roxana Kennedy, Chief of Police Chula Vista Police Department (619) 691-5150

From:

Nicole Hobson < NHobson@chulavistapd.org>

Sent:

Friday, July 26, 2019 3:28 PM

To:

Ring Team

Subject:

Automatic reply: You've been invited to join Ring Neighbors Portal

Hello,

I am out of the office and will be returning on Monday July 29th. Have a great day!

Thank you,

Nicole Hobson
Community Service Officer
Chula Vista Police Department
Property Crimes Unit/Financial Crimes
ACE President
Desk (619) 691-5242
Fax (619) 691-5281
nhobson@chulavistapd.org

From:

Angela Kang <angela@ring.com>

Sent:

Friday, July 26, 2019 5:36 PM

To:

Ernesto Pinedo

Cc:

Morgan Culbertson; Media

Subject:

Fwd: PR Intro + Materials - Chula Vista PD (CA)

Attachments:

Key Talking Points\_Neighbors & LE Partnership Announcement\_5.6.19.docx; Reactive

Q&A\_INTERNAL copy.docx

Warning: External Email

Hi Ernie,

It was so great to meet you today and thank you so much for facilitating the training.

As discussed, please see attached for the talking points that you had requested. I have cc'd Morgan on this email so please connect with her for further questions you may have.

Thank you,

### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

----- Forwarded message -----

From: **Angela Kang** <angela@ring.com>
Date: Fri, Jul 19, 2019 at 2:43 PM

Subject: PR Intro + Materials - Chula Vista PD (CA)
To: Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>>

Cc: Sarah Camacho < scamacho@chulavistapd.org >, Media < media@ring.com >, Morgan Culbertson < morgan@ring.com >

Hi Ernie,

Thank you for expressing interest in doing a press release to announce Chula Vista PD's partnership with Ring. All press release materials will need to be approved by our Ring PR team prior to publishing so please submit all your drafts to <a href="Media@ring.com">Media@ring.com</a>. I have copied that email here.

First announcement item to note is the In-App message that Ring will send out as a courtesy message to users in your jurisdiction so that they are aware that CVPD will join the conversation. Please confirm the attached example is approved. (It will be updated to state your agency name)

Beyond the In-App message, I have attached additional press release materials you could use.

- Press Release Template: Template with standard messaging for you to update and send as a draft to <a href="Media@ring.com">Media@ring.com</a> so our PR team can review and approve before your team distributes via local press list, Dept. website, social media pages & any other preferred channels.
- Sample Social Media Posts: Sample content for posting the initial announcement via Facebook, Twitter, Nextdoor & any other social channels in tandem with the press release.
- Talking Points & Reactive Q&A: Basic talking points and answers to commonly asked questions for agency representatives to use when speaking about the Neighbors app and our partnership with the press/public.
- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images to incorporate with PR materials as needed.

The Neighbors App download link and simple text info below should be included in the announcement so that residents can download the app:

Download Link: <a href="http://download.ring.com/chulavista">http://download.ring.com/chulavista</a>

Simple Text Info: Or, simply text 'chulavistaca' to 555888 from your smartphone. (not case sensitive)

Let us know if you have any questions.

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Wednesday, July 31, 2019 9:02 AM

To:

Ernesto Pinedo

Subject:

Re: FW: Ring going live 7/30.

Warning: External Email

Hi Ernie,

Yes, will send it shortly!

Angela

On Wed, Jul 31, 2019 at 7:49 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Good morning Angela,

Can you please send the invite email to Shermaine Abad, she is one of our analysts. Thank you.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Shermaine Abad

Sent: Wednesday, July 31, 2019 7:14 AM

To: Ernesto Pinedo < EPinedo@chulavistapd.org >

Subject: RE: Ring going live 7/30.

How Sarge
Hey Sarge,
I didn't receive an email from Ring.
Shermaine Abad
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue, Chula Vista, CA 91910
(619) 409-5938
(515) 163 3336
sabad@chulavistapd.org
Visit the new C&D SharePoint site
VISIT THE HEW COLD STREET, SILE
From: Ernesto Pinedo < EPinedo@chulavistapd.org >
<b>Sent:</b> Tuesday, July 30, 2019 3:48 PM
To: Kristen Pattie < KPattie@chulavistapd.org >; Jammi Johnson < jjohnson@chulavistapd.org >; David Oyos
< <u>DOyos@chulavistapd.org</u> >; Anthony Molina < <u>AMolina@chulavistapd.org</u> >; Tim Biffle < <u>TBiffle@chulavistapd.org</u> >;
Christopher Zimmer < CZimmer@chulavistapd.org >; David Willson < DWillson@chulavistapd.org >; Erin Gnekow
< <u>EGnekow@chulavistapd.org</u> >; Joseph Picone < <u>JPicone@chulavistapd.org</u> >; Eric Wood < <u>ericw@chulavistapd.org</u> >;
Melissa Donahue < mdonahue@chulavistapd.org >; Brandi Winslow < BWinslow@chulavistapd.org >; Anthony Gonzales
< <u>AGonzales@chulavistapd.org</u> >; Jessica Severance < <u>JSeverance@chulavistapd.org</u> >; Nicole Hobson
< NHobson@chulavistapd.org>; Nathan Hall < NHall@chulavistapd.org>; Sarah Camacho < scamacho@chulavistapd.org>;
Francto Pinedo < FPinedo@chulavistand.org>: Holly Angeles Gonzales < hgonzales@chulavistand.org>: Sharmaina Ahad

<sabad@chulavistapd.org>

**Subject:** Ring going live 7/30.

Hello folks,

We will go live with Ring today Tuesday, 7/30. I have attached a reference sheet provided by Ring. You all should have received an email over the weekend to join the Ring portal. Only caveat is remember to use Internet Explorer Dev to run the program. Our awesome IT department is confident Dev will work. Bob is going to send everyone a cheat sheet on how to use Dev without making it your default browser. The Ring reference sheet also has a discount listed so we as employees can purchase Ring products. Hold off on that, waiting for approval from command staff to use the discount.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Wednesday, July 31, 2019 9:41 AM

To:

KPATTIE@chulavistapd.org; JJOHNSON@chulavistapd.org; DOYOS@chulavistapd.org; AMOLINA@chulavistapd.org; TBIFFLE@chulavistapd.org; CZIMMER@chulavistapd.org;

DWILLSON@chulavistapd.org; EGNEKOW@chulavistapd.org;

JPICONE@chulavistapd.org; ERICW@chulavistapd.org; MDONAHUE@chulavistapd.org;

BWINSLOW@chulavistapd.org; AGONZALES@chulavistapd.org; JSEVERANCE@chulavistapd.org; NHOBSON@chulavistapd.org; NHALL@chulavistapd.org; Sarah Camacho; Ernesto Pinedo; HGONZALES@chulavistapd.org; sabad@chulavistapd.org

Subject:

Welcome to Ring Portal, Chula Vista PD!

Warning: External Email

Hello,

Thank you for joining the Ring training last week. For those of you who may have missed the training, please check out the Portal Resource link below to guide you along how to submit a video request and post to the Neighbors feed.

Below are some tips to get you started on Portal.

Create an Account - Everyone on this email should have received an invitation email.

\*Please use Chrome or Firefox. Internet Explorer is not compatible.

- 1. Check your inbox for an invitation email from no-reply@ring.com
- 2. Click the Join Portal button
- **3.** Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

\*If you would like to receive email notifications whenever a resident posts a crime, you can assign yourself to the "Assigned Area" of the jurisdiction on your Profile settings.

### References

1. <u>Portal Resource Center</u> - For instructions on submitting video requests and legal guidelines around submitting preservation request/subpoena/search warrant.

### Law Enforcement Discount on Ring Devices

Get \$50 off\* (per device) on our doorbells, security cameras, and alarm system when you use discount code NBCVPD on Ring.com and check out using your government email address.

\*Discount excludes the \$99 Video Doorbell Classic and is not applicable to bundles or accessories.

Ask Your Community to Join Neighbors. Portal grows in value with each resident that downloads the Neighbors app. Neighbors is a free app that anyone can download and use, whether they own a home surveillance system or not. They can download the app directly at <a href="https://download.ring.com/chulavista">https://download.ring.com/chulavista</a> or by texting "chulavistaca" to 555888.

Lastly if you have a free moment, please click <u>here</u> to take a quick 2 minute survey on last week's training. Please let me know if you have any questions at all and feel free to reach out directly if you need anything!

Thank you,

### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Wednesday, July 31, 2019 9:44 AM

To:

**Ernesto Pinedo** 

Subject:

Re: FW: Ring going live 7/30.



Hi Ernie,

I have sent out the welcome email to all the users of the Portal including Shermaine. She was added as an admin which means she can add new users. Let me know if you'd like me to change her status to "user" status.

Thank you,

## Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Wed, Jul 31, 2019 at 9:02 AM Angela Kang <a href="mailto:angela@ring.com">angela@ring.com</a> wrote: Hi Ernie,

Yes, will send it shortly!

Angela

On Wed, Jul 31, 2019 at 7:49 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Good morning Angela,

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org
From: Shermaine Abad  Sent: Wednesday, July 31, 2019 7:14 AM  To: Ernesto Pinedo < EPinedo@chulavistapd.org >  Subject: RE: Ring going live 7/30.  Hey Sarge,  I didn't receive an email from Ring.
Shermaine Abad
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue, Chula Vista, CA 91910
(619) 409-5938
sabad@chulavistapd.org

Can you please send the invite email to Shermaine Abad, she is one of our analysts. Thank you.

### Visit the new C&D SharePoint site

From: Ernesto Pinedo < EPinedo@chulavistapd.org>

**Sent:** Tuesday, July 30, 2019 3:48 PM

To: Kristen Pattie < KPattie@chulavistapd.org >; Jammi Johnson < jjohnson@chulavistapd.org >; David Oyos

<<u>DOyos@chulavistapd.org</u>>; Anthony Molina <<u>AMolina@chulavistapd.org</u>>; Tim Biffle <TBiffle@chulavistapd.org>;

Christopher Zimmer < CZimmer@chulavistapd.org >; David Willson < DWillson@chulavistapd.org >; Erin Gnekow

<<u>EGnekow@chulavistapd.org</u>>; Joseph Picone <<u>JPicone@chulavistapd.org</u>>; Eric Wood <<u>ericw@chulavistapd.org</u>>;

Melissa Donahue < mdonahue@chulavistapd.org >; Brandi Winslow < BWinslow@chulavistapd.org >; Anthony Gonzales

<<u>AGonzales@chulavistapd.org</u>>; Jessica Severance <<u>JSeverance@chulavistapd.org</u>>; Nicole Hobson

< NHobson@chulavistapd.org>; Nathan Hall < NHall@chulavistapd.org>; Sarah Camacho

<scamacho@chulavistapd.org>; Ernesto Pinedo <EPinedo@chulavistapd.org>; Holly Angeles Gonzales

<hgonzales@chulavistapd.org>; Shermaine Abad <sabad@chulavistapd.org>

Subject: Ring going live 7/30.

Hello folks,

We will go live with Ring today Tuesday, 7/30. I have attached a reference sheet provided by Ring. You all should have received an email over the weekend to join the Ring portal. Only caveat is remember to use Internet Explorer Dev to run the program. Our awesome IT department is confident Dev will work. Bob is going to send everyone a cheat sheet on how to use Dev without making it your default browser. The Ring reference sheet also has a discount listed so we as employees can purchase Ring products. Hold off on that, waiting for approval from command staff to use the discount.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

Thank you,

# Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Tuesday, May 21, 2019 2:55 PM

To:

Raymond Pollum

Subject:

CVPD MOU

Hello,

We have spoken before when the portal first came to our attention, I was on the conference call and video conference with Lt. Martin and Sgt. Giaime.

I am contacting you because I presented the portal to our investigators today as an "FYI we will have this soon" presentation. But now they are all asking for access to it for their current cases. Is there any way to get at least one account (mine) going to I can assist in the investigations that are currently time sensitive. For example, there was a reported sexual assault yesterday and the officer noticed that the neighbor has a ring doorbell. She wanted to know if I can at least message the owner today to obtain any video. Please let me know, we understand there is a training process for users, I am willing to go through a training and do a training on Ring's behalf, or to be the only one with access for a little while.

Please let me know!

Thank you.

Kind Regards,

Sharyl Mesina
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue CV CA 91910
(619) 476-2455 Desk Phone
(619) 385-6753 Mobile
smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.
Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."

— Sir Arthur Conan Doyle, Sherlock Holmes

# To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>

To view the PremierOne CAD reports now available, simply click <u>HERE</u>

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Wednesday, May 22, 2019 6:30 PM

To:

Raymond Pollum

Subject:

Re: CVPD MOU

Thank you so much for your response, I did receive your missed call today but I am out of the office and where I am has no service! Unfortunately tomorrow I have another meeting from 11:30 to 12:30. I can give you a call earlier in the morning if that will work?

Get Outlook for iOS

On Wed, May 22, 2019 at 5:49 PM -0700, "Raymond Pollum" < raymond.pollum@ring.com > wrote:

Warning: External Email

Hi Sharyl, Tried a few times to reach you via phone, sorry we haven't connected. Quick answer to your question is we can provide early access, but the scenario you describe might be better handled

differently. Please give me a call at your convienience at 949-690-6979 anytime.

Also, just to put it out there, I'm meeting with National City PD in the morning. If you'd like, I'd by happy to stop by and catch up in person. My meeting is at 10:00am, so I'd be available about 11:30 to 12:30 (then onto Escondido PD)

Either way, hope to talk soon. Ray

### Raymond Pollum

Head of Law Enforcement Partnerships ray@ring.com 949-690-6979



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

On Tue, May 21, 2019 at 2:55 PM Sharyl Mesina <<u>smesina@chulavistapd.org</u>> wrote:

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Monday, July 22, 2019 11:02 AM

To:

Raymond Pollum

Subject:

Login

Hello,

I am emailing because I have been asked by a few people when/if we are going to get assigned logins for the ring portal. I am unsure where we are in the process because I have been out of the loop. I was hoping you could shed some light on a timeline or who here at the agency you've been speaking with so I can touch base with them? I think because at the beginning I was included in the conversation some of our detectives thought I was the ring representative for the pd. I was hoping to get them some answers though, any help would be greatly appreciated! Thank you! :)

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Monday, July 22, 2019 1:56 PM

To:

Raymond Pollum

Subject:

RE: Login

#### Actually,

I was part of the group that she presented to on July 11<sup>th</sup>, we were under the impression some of us would be getting logins by then so I just wanted to touch base. Thank you for the contact information.

## Kind Regards,

Sharyl Mesina
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue CV CA 91910
(619) 476-2455 Desk Phone
(619) 385-6753 Mobile
smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."

— Sir Arthur Conan Doyle, Sherlock Holmes

# To view the Crime&Disorder (Sharepoint), please click HERE.

To view the PremierOne CAD reports now available, simply click HERE

From: Raymond Pollum <raymond.pollum@ring.com>

Sent: Monday, July 22, 2019 12:54 PM

To: Sharyl Mesina <smesina@chulavistapd.org>; Angela Kang <angela@ring.com>

Subject: Re: Login

Warning: External Email

Hi Sharyl, Nice to hear from you and really good timing on the email. I just spoke to Angela who the Partner Success Manager responsible for CVPS's initial training and then ongoing support.

Chula Vista is scheduled for training on Friday (July 26th). I'll provide Angela's contact information below and would encourage you or your colleagues to reach out to her with any questions. She is one of our top PSM's and you're in great hands with her. Contact info follows:

Angela Kang - Sr. Partner Success Manager

Phone: 425-274-5987

Email: On Copy

Thanks. Looking forward to hearing success stories coming from Chula Vista soon!

Ray

## Raymond Pollum

Head of Law Enforcement Partnerships ray@ring.com
949-690-6979



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Mon, Jul 22, 2019 at 11:01 AM Sharyl Mesina < smesina@chulavistapd.org > wrote:

Hello,

I am emailing because I have been asked by a few people when/if we are going to get assigned logins for the ring portal. I am unsure where we are in the process because I have been out of the loop. I was hoping you could shed some light on a timeline or who here at the agency you've been speaking with so I can touch base with them? I think because at the beginning I was included in the conversation some of our detectives thought I was the ring representative for the pd. I was hoping to get them some answers though, any help would be greatly appreciated! Thank you!:)

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Monday, August 12, 2019 10:31 AM

To:

Raymond Pollum

Cc:

Ernesto Pinedo

Subject:

Ring Portal for Coronado PD-volunteer inquiry

Hello,

I have received a couple phone calls from a man named RB Smith, he's been calling to inquire about getting Coronado PD access to the Ring Neighborhoods Portal. He was asked by Mark Langlais (Invesitgations Supervisor with Coronado PD) to gather information regarding obtaining the portal for Coronado PD. Smith said he is a senior volunteer supervisor assigned to investigations. I have given him your email addresses because he was insistent on asking for your phone numbers but I did not want to give that out. Please contact him at your earliest convenience.



Kind Regards,

Sharyl Mesina Public Safety Analyst Chula Vista Police Department 315 Fourth Avenue CV CA 91910 (619) 476-2455 Desk Phone (619) 385-6753 Mobile smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data. Insensibly one begins to twist facts to suit theories, instead of theories to suit facts." - Sir Arthur Conan Doyle, Sherlock Holmes

# To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>

To view the PremierOne CAD reports now available, simply click HERE

Τo	view	the	Crime&Disorder	(Sharepoint),	please click	HERE.

To view the PremierOne CAD reports now available, simply click <u>HERE</u>

From:

Sharyl Mesina <smesina@chulavistapd.org>

Sent:

Monday, August 12, 2019 12:22 PM

To:

Raymond Pollum

Subject:

RE: Ring Portal for Coronado PD-volunteer inquiry

Hello,

I apologize that you were already contacted by RB Smith, I emailed him and about 1 minute later he sent out that long email to you. He even responded to me to say "I sent Ring an extensive email prior to seeing this. Hopefully, the questions in the email can help us move forward"

Would you like me to let him know specifically that you cannot respond to a .edu email? The way I said it to him was that you needed to speak with sworn personnel directly.

Kind Regards,

Sharyl Mesina

**Public Safety Analyst** 

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.

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To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>

To view the PremierOne CAD reports now available, simply click <u>HERE</u>

From: Raymond Pollum <raymond.pollum@ring.com>

Sent: Monday, August 12, 2019 11:17 AM
To: Sharyl Mesina <smesina@chulavistapd.org>
Cc: Ernesto Pinedo <EPinedo@chulavistapd.org>

Subject: Re: Ring Portal for Coronado PD-volunteer inquiry

Warning: External Email

Thank you Shary!. LE Portal is for the exclusive use of law enforcement personnel. I'm unable to contact Mr. Smith at a .edu email account. Please feel free to provide my phone number or email address to have him or Mr. Langlais contact me directly. Once vetted, I would be happy to provide details of the program.

Thank you for your support and assistance.

Ray

Raymond Pollum

Head of Law Enforcement Partnerships ray@ring.com 949-690-6979



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

On Mon, Aug 12, 2019 at 10:30 AM Sharyl Mesina < smesina@chulavistapd.org > wrote:

Hello,

I have received a couple phone calls from a man named RB Smith, he's been calling to inquire about getting Coronado PD access to the Ring Neighborhoods Portal. He was asked by Mark Langlais (Invesitgations Supervisor with Coronado PD) to gather information regarding obtaining the portal for Coronado PD. Smith said he is a senior volunteer supervisor assigned to investigations. I have given him your email addresses because he was insistent on asking for your phone numbers but I did not want to give that out. Please contact him at your earliest convenience.

rb@ucsd.edu

Sharyl Mesina	
Public Safety Analyst	
Chula Vista Police Department	
315 Fourth Avenue CV CA 91910	)
(619) 476-2455 Desk Phone	
(619) 385-6753 Mobile	
smesina@chulavistapd.org	

Kind Regards,

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts." – Sir Arthur Conan Doyle, Sherlock Holmes

To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>

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rb@	ucsd	.edu

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

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To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>

To view the PremierOne CAD reports now available, simply click <u>HERE</u>

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Tuesday, July 9, 2019 7:28 AM

To:

a.kang@ring.com

Subject:

Accepted: Invitation: Ring Portal Stakeholder Webinar - Chula Vista PD @ Thu Jul 11,

2019 10am - 11am (PDT) (scamacho@chulavistapd.org)

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Wednesday, July 24, 2019 7:43 AM

To:

a.kang@ring.com

Subject:

Accepted: Invitation: Ring Training- Chula Vista PD (CA) @ Fri Jul 26, 2019 8am - 5pm

(PDT) (scamacho@chulavistapd.org)

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Thursday, August 1, 2019 11:43 AM

To:

angela@ring.com

Subject:

FW:

Attachments:

IMG\_9127.jpg; ATT00001.txt

Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Thursday, August 1, 2019 2:23 PM

To:

Angela Kang

Cc:

Ernesto Pinedo

Subject:

RE: FW:

Attachments:

Badge\_Color.jpg

here is our badge.

Sarah Camacho Community Service Officer **Community Relations** Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

**From:** Angela Kang [angela@ring.com] Sent: Thursday, August 01, 2019 1:47 PM

To: Sarah Camacho Subject: Re: FW:

Warning: External Email

Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho < scamacho@chulavistapd.org > wrote:

Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910

(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Thursday, August 1, 2019 2:44 PM

To:

Angela Kang

Cc:

Ernesto Pinedo

Subject:

RE: FW:

Yes that would be so awesome!

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 2:35 PM

**To:** Sarah Camacho **Cc:** Ernesto Pinedo **Subject:** Re: FW:

#### Warning: External Email

Hi Sarah,

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com On Thu, Aug 1, 2019 at 1:47 PM Angela Kang <a href="mailto:angela@ring.com">angela@ring.com</a>> wrote: Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho < scamacho@chulavistapd.org > wrote: Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Friday, August 2, 2019 8:24 AM

To: Cc:

Angela Kang Ernesto Pinedo

Subject:

RE: FW:

I posted on Instragram and Twitter this morning, my Facebook is not working yet and will have one of my partners post it for me.

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

**From:** Angela Kang [angela@ring.com] Sent: Thursday, August 01, 2019 5:46 PM

To: Sarah Camacho Cc: Ernesto Pinedo Subject: Re: FW:

Warning: **External** 

**Email** 

Will let you know once we've printed and sent. :)

On Thu, Aug 1, 2019 at 2:43 PM Sarah Camacho <scamacho@chulavistapd.org> wrote: Yes that would be so awesome!

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Angela Kang [angela@ring.com] Sent: Thursday, August 01, 2019 2:35 PM

To: Sarah Camacho Cc: Ernesto Pinedo Subject: Re: FW:

Warning: External **Email** 

Hi Sarah.

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the

neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

#### Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

On Thu, Aug 1, 2019 at 1:47 PM Angela Kang <a href="mailto:angela@ring.com">angela@ring.com</a> wrote: Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho <<u>scamacho@chulavistapd.org</u>> wrote: Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

## Thank you,

## Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Sarah Camacho <scamacho@chulavistapd.org>

Sent:

Friday, August 2, 2019 10:22 AM Angela Kang; Ernesto Pinedo

To: Subject:

**RE: Donation Device Terms** 

#### I accept

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 5:22 PM
To: Sarah Camacho; Ernesto Pinedo
Subject: Donation Device Terms

Warning: External Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "I Accept":

- 1.
- 2. You will provide the donated devices to members
- of the community. You will ensure that the donated devices are not provided to employees of your
- 4. organization or a member of an organization's immediate family, and represent and warrant that acceptance of that donation complies with state and local law and your organization's rules.
- 5.
- 6.
- 7. You will not impose any requirements or restrictions on any recipient's use of the donated
- 8. device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration or similar program as a condition of receiving
- 9. the donated device or otherwise.
- 10.
- 11.
- 12. You will not use or store any personally identifiable information of the recipient of a
- 13. donated device other than as necessary to confirm his or her eligibility to receive the device.

Let me know if you have any questions or concerns.

Thank you,

## Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From: Sent: Ring Team <no-reply@ring.com> Tuesday, June 25, 2019 8:22 AM

To: Subject:

jnaji@chulavistaca.gov Welcome to Neighbors

Warning: External Email

ors is more than an app, your community coming together you safe and informed.

# me crime and safety om your neighbors

borhoods, not individual homes. But with ety alerts from your neighbors, you'll stay step ahead of crime.

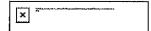
# see something, share something

are already using Neighbors - now you h your community and share alerts about cious or criminal activity.

<u>delines</u> help ensure all Neighbors treat er with dignity and respect.

orhoods start with Neighbors. ne New Neighborhood Watch.

## MY NEIGHBORHOOD



# **Power of Neighbors**

ame together in Dallas to stop package oft in their community.

to unsubscribe from Neighbors emails

ntended for inaji@chulavistaca.gov.

affiliates.1523 26th Street Santa Monica, CA 90404. logos are trademarks of Ring LLC or its affiliates.

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From: Sent:

To: Subject: Ring Team <no-reply@ring.com> Friday, July 12, 2019 10:37 AM

rgari@chulavistaca.gov

Tech Tips to Keep Your Ring Account Safe

Warning: External Email

×

Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.



# Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

**Get Started** 



# Shared Users, not passwords.

You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.





# Best practices for passwords.

# Use letters, numbers and symbols.

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

# Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

# Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

# Learn More

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and devices secure.

If you have questions or need additional help, please visit Ring Help.

Thanks, The Ring Team







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X

From: Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:16 PM

kpattie@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Chula Vista Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

# Join Portal Now

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.

Unfortunately, Internet Explorer is currently not supported.







Email intended for kpattie@chulavistapd.org.

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X

From: Sent:

To: Subject: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:17 PM

jjohnson@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



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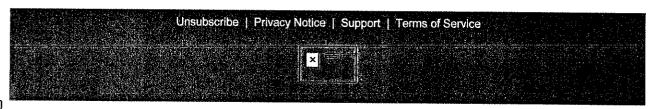






Email intended for jjohnson@chulavistapd.org.

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×

From: Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:17 PM doyos@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



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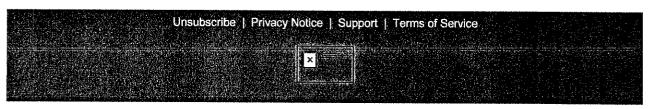






Email intended for doyos@chulavistapd.org.

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×

2

From: Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:18 PM amolina@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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Email intended for amolina@chulavistapd.org.

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×

From: Sent: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:19 PM

To:

tbiffle@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Chula Vista Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

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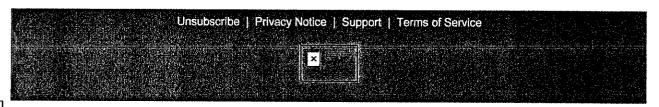






Email intended for tbiffle@chulavistapd.org.

🥯 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404



×

From:

Sent: To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:19 PM czimmer@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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## Join Portal Now

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Unfortunately, Internet Explorer is currently not supported.







Email intended for czimmer@chulavistapd.org.

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09/13/2019

1907668



License: 7LKE790

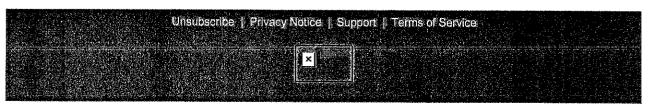
VIN:

1C4RJEAG3EC542633

Your vehicle/boat was reported stolen/missing to the Chula Vista Police Department. The Department's automated records are presently under review by the National Crime Information Center (NCIC), a nationwide automated network available to all law enforcement agencies. This review is being conducted to ensure that the information entered into NCIC is accurate and current.

Please answer the questions below and return the form to the Chula Vista Police Department within ten (10) days. Failure to return this form may result in the removal of your vehicle/boat from the nationwide system.

City		State	Zip	Alternate Phone		·
Curr	ent Address		, , , , , , , , , , , , , , , , , , , ,	Home Phone		
Sign	ature of Registered Owner			Date Signed		
			<u></u>			
	Address:					
	Insurance Company:					·
İ	If yes, complete the following:					
3. F	Has ownership been transferred to the insurance company?			Yes 🗌	No 🗌	
2. Has your insurance company settled the claim regarding your stolen vehicle/boat?					Yes 🗌	No 🗌
	Police Department and	date reported:	<del></del>			
	If yes, did you report this red	covery to a Police (	Departmer	it?	Yes 🗌	No 🗌
1. I	Have you recovered your vehicle/boat?				Yes 🗌	No 🔲



×

From:

Sent: To: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:19 PM dwillson@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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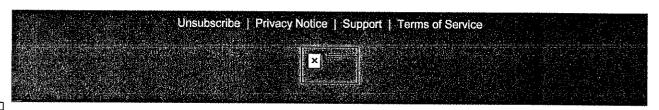






Email intended for dwillson@chulavistapd.org.

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X

From: Sent:

To: Subject: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:21 PM

egnekow@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



## You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chula Vista Police Department in the Ring Neighbors Portal.

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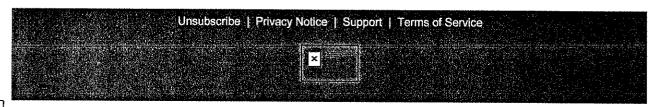
Unfortunately, Internet Explorer is currently not supported.







Email intended for egnekow@chulavistapd.org



X

From:

Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:21 PM

jpicone@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



### You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Chula Vista Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

### Join Portal Now

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.

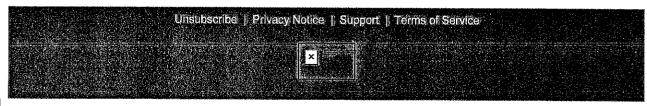
Unfortunately, Internet Explorer is currently not supported.







Email intended for jpicone@chulavistapd.org



X M

From:

Sent: To: Subject: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:21 PM

ericw@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



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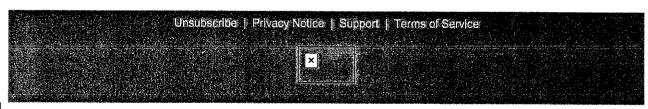
Unfortunately, Internet Explorer is currently not supported.







Email intended for ericw@chulavistapd.org.



From:

Sent: To: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:22 PM

mdonahue@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

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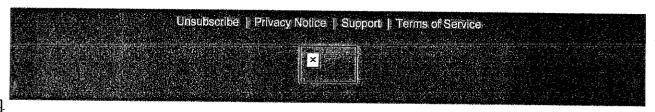
Unfortunately, Internet Explorer is currently not supported.







Email intended for mdonahue@chulavistapd.org.



From:

Sent: To:

Subject:

Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:23 PM bwinslow@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



## You've been invited to join Ring Neighbors Portal.

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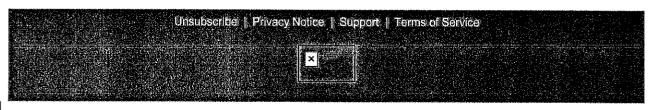
Unfortunately, Internet Explorer is currently not supported.







Email intended for bwinslow@chulavistapd.org.



From: Sent:

To:

Subject:

Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:23 PM agonzales@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



## You've been invited to join Ring Neighbors Portal.

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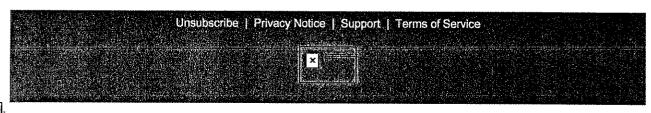
Unfortunately, Internet Explorer is currently not supported.







Email intended for agonzales@chulavistand.org.



× statute

From:

Subject:

Sent: To: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:27 PM

jseverance@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



### You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chula Vista Police Department in the Ring Neighbors Portal.

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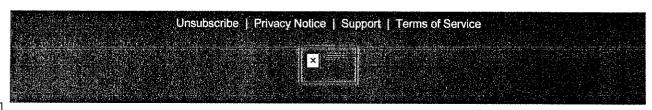
Unfortunately, Internet Explorer is currently not supported.







Email intended for jseverance@chulavistapd.org.



From:

Sent: To: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:27 PM

nhobson@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External Email



# You've been invited to join Ring Neighbors Portal.

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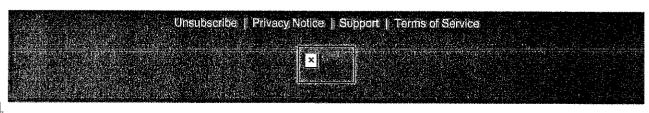
Unfortunately, Internet Explorer is currently not supported.







Email intended for nhobson@chulavistapd.org.



2

From:

Sent: To: Ring Team <no-reply@ring.com> Friday, July 26, 2019 3:28 PM

scamacho@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External Email



## You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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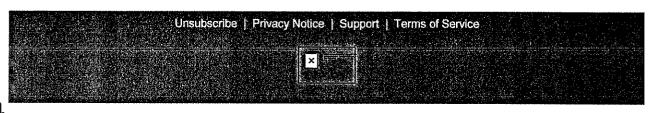
Unfortunately, Internet Explorer is currently not supported.







Email intended for scamacho@chulavistaod.org



From:

Ring Team <no-reply@ring.com> Sent: Friday, July 26, 2019 3:28 PM To:

nhall@chulavistapd.org

Subject:

You've been invited to join Ring Neighbors Portal

Warning: External **Email** 



### You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chula Vista Police **Department** in the Ring Neighbors Portal.

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### Join Portal Now

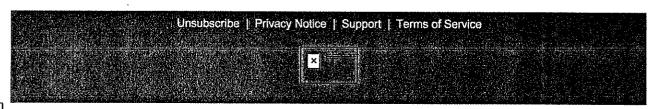
\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers. Unfortunately, Internet Explorer is currently not supported.







Email intended for nhall@chulavistapd.org.



From: Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:29 PM epinedo@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



### You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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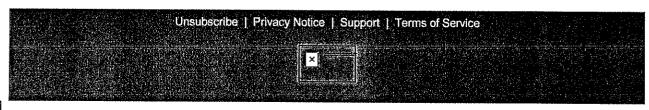
Unfortunately, Internet Explorer is currently not supported.







Email intended for epinedo@chulavistapd.org.



From:

Sent:

To: Subject: Ring Team <no-reply@ring.com>

Friday, July 26, 2019 3:29 PM hgonzales@chulavistapd.org

You've been invited to join Ring Neighbors Portal

Warning: External Email



## You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chula Vista Police Department** in the Ring Neighbors Portal.

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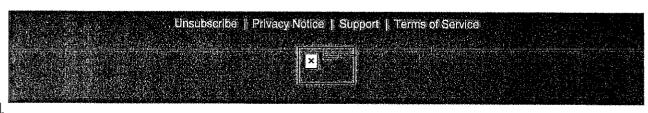
Unfortunately, Internet Explorer is currently not supported.







Email intended for hgorizales@chulavistapd.org



From: Sent: Ring Team <no-reply@ring.com> Saturday, July 27, 2019 4:39 PM

To:

dwillson@chulavistapd.org

Subject:

You requested a link to change your password

Warning: External Email



### Hello dwillson@chulavistapd.org,

Someone has requested a link to change your password. You can do this through the link below.

# Change my Password

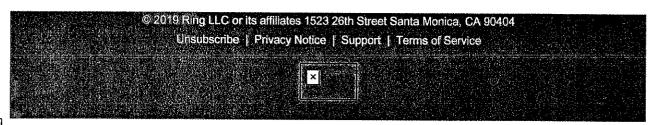
If you didn't request this change, please ignore this email.

Your password won't change until you access the link above and create a new one.







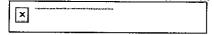


From: Sent: Ring Team <no-reply@ring.com> Monday, July 29, 2019 12:49 PM czimmer@chulavistapd.org

To: Subject:

New Crime Alert: White ford escape stolen in sklar milenia homes.

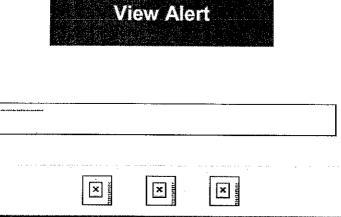
Warning: External Email



White ford escape stolen in sklar milenia homes.

July 27, 2019

If you live in the skylar/ boulevard area, please be cautious. Our car was stolen late last night / early morning from out of our drive way. If you happen to see a white ford escape with the license plate of 7GPS037. Call the police ASAP. Police have been notified. Thank you



Email intended for czimmer@chulavistapd.org
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**Kathleen Viveros** From: Ring Team <no-reply@ring.com> Tuesday, July 30, 2019 3:37 PM Sent: To: czimmer@chulavistapd.org Subject: New Crime Alert: Car was broken into last night Warning: **External Email** Car was broken into last night July 30, 2019 Be careful several young kids walking at night checking if you left your car door open. **View Alert** Email intended for czimmer@chulavistapd org © 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404 Privacy Notice | Support | Terms of Service

From:

Sent: To:

Subject:

Ring Team <no-reply@ring.com> Tuesday, July 30, 2019 3:42 PM

scamacho@chulavistapd.org

New Comment Added to a Post You're Following: "Car was broken into last night "

Warning: External Email



Hi CSO CAMACHO,

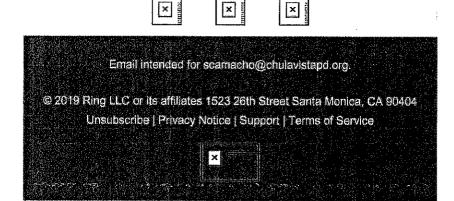
A Neighbor recently commented on a post you're following:

Post Title:

Car was broken into last night

**Neighbor Comment** 

Neighbor7 wrote: "@Neighbor7 sorry 10:45 p.m."





From: Sent:

To: Subject: Ring Team <no-reply@ring.com> Tuesday, July 30, 2019 3:43 PM

scamacho@chulavistapd.org

New Comment Added to a Post You're Following: "Car was broken into last night "

Warning: External Email



HI CSO CAMACHO,

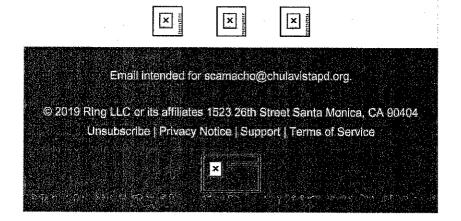
A Neighbor recently commented on a post you're following:

Post Title:

Car was broken into last night

**Neighbor Comment** 

Neighbor15 wrote: "No did not get them"





From: Sent:

To: Subject: Ring Team <no-reply@ring.com>

Tuesday, July 30, 2019 3:44 PM scamacho@chulavistapd.org

New Comment Added to a Post You're Following: "Car was broken into last night "

Warning: External Email



Hi CSO CAMACHO,

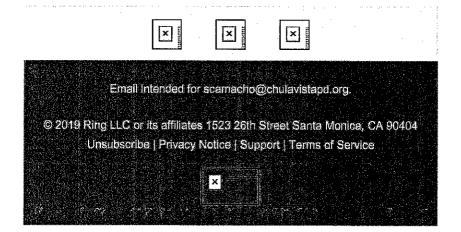
A Neighbor recently commented on a post you're following:

Post Title:

Car was broken into last night

**Neighbor Comment** 

Neighbor15 wrote: "Can you share that video?"



From:

Ring Team <no-reply@ring.com>

Sent:

Tuesday, July 30, 2019 3:44 PM

To:

scamacho@chulavistapd.org

Subject:

New Comment Added to a Post You're Following: "Car was broken into last night "

Warning: External Email



Hi CSO CAMACHO,

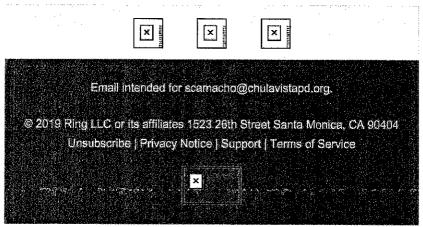
A Neighbor recently commented on a post you're following:

#### Post Title:

Car was broken into last night

### **Neighbor Comment**

Neighbor7 wrote: "@CSO CAMACHO - Chula Vista PD I did call last night...twice. I will get video & post."



From:

Sent: To: Ring Team <no-reply@ring.com> Tuesday, July 30, 2019 3:44 PM scamacho@chulavistapd.org

Subject:

New Comment Added to a Post You're Following: "Car was broken into last night"

Warning: External Email



Hi CSO CAMACHO,

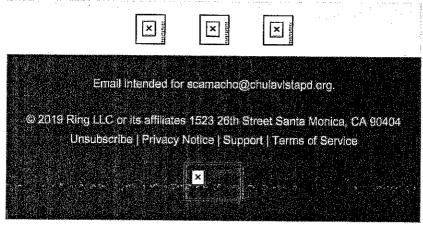
A Neighbor recently commented on a post you're following:

#### Post Title:

Car was broken into last night

### **Neighbor Comment**

Neighbor16 wrote: "Holy hell. Well with all you people talking about how many coyotes we have maybe they will get eaten. Or the helicopters will get them. Or Chupacabra"



From:

Ring Team <no-reply@ring.com>

Sent:

Tuesday, July 30, 2019 3:54 PM scamacho@chulavistapd.org

To: Subject:

New Comment Added to a Post You're Following: "Car was broken into last night "

Warning: External Email



HI CSO CAMACHO,

A Neighbor recently commented on a post you're following:

#### Post Title:

Car was broken into last night

### **Neighbor Comment**

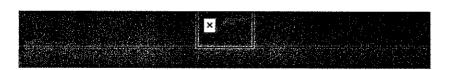
Neighbor27 wrote: "My car was broken into July 19th early in the morning. Stole sunglasses, car manual, straws, and left everything else a mess in my car. Next day all my things except the sunglasses have been found by a woman walking her dog. Has be kids!"





Email intended for scamacho@chulavistapd.org.

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